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Woodward Governor Company, Handwerkstr. 29, 70565 Stuttgart

SUBJECT: Product Support for GCP and EGCP Genset Controls

The GCP/EGCP Genset control lines are very important product lines to Woodward. This product lines have gained high customer acceptance over their life span and still stand for reliability and quality. These products are standard controls mainly offered to genset packager. Due to their long product life Woodward is encountering availability issues on electronic parts and limitation on processor performance.

Therefore Woodward has already started a new genset control program where some first controls have been already introduced in the power generation market:

=> the easYgen-3000, -1000 and -300 line.

When the time has come where the easYgen-controls can replace the function of the GCP and EGCP line, Woodward will release a standard support plan, which contains a last time buy call and considers also a transition time for our customers to move from the current controls to the new easYgen control family. Woodward will additionally offer appropriate training classes, application notes and controller documentation.

Deviation from this standard support plan might be applicable for customized solution, e.g. military projects where long term supplier agreements are signed. The notification prior to rationalization is 1,5 years. Upon notification of the end-of-production life for a specific product the following support plan applies:

After production support plan**1.) Notification of end of product production life (1,5 year before end of production date)**

- Unlimited New Sales
- Unlimited Spare Modules
- Unlimited Repairs
- Replacement Exchange with available Service Stock

2.) Year 0-2 post production, after product production life end

- Unlimited Spare Modules
- Unlimited Repairs
- Replacement Exchange with available Service Stock

3.) Year 2-5 post production:

- Limited Spare Modules based on parts availability
- Unlimited Repairs
- Replacement Exchange with available Service Stock

4.) Year 5-7 post production:

- Limited Repairs based on parts availability

5.) Year 7-x post production:

After year 7 of post production Woodward cannot guarantee any more repairs or parts availability.



Parts obsolescence from electronic manufactures can present a challenge to post -life support plans. When Woodward learns of component obsolescence, effort is made to ensure we meet the commitment plan. However, there are times when components can simply not be obtained and where sufficient last time buys cannot be made. In this cases WW cannot always guarantee that we maintain the rationalization support plan.

Best regards

Matthias Voloder
Power Generation Product Line Manager
Woodward Governor Company